



MULTIFORM CONCRETE

KLOCOK Poprad, s.r.o.

Dubina 705, 059 16 Hranovnica  
Tel.: +421 915 929 289 · info@klocok.eu  
www.klocok.eu

## WARRANTY ON PRODUCTS: STAIR SLABS

In relation to the method of their installation on a specific outdoor staircase

### A WARRANTY IN THE CONTRACT FOR WORKS

If the contractor of the works must provide a 5-year warranty on the completed works, the contract for works must state the length of the warranty on the installed product, which, according to the manufacturer's declaration, may also be **shorter than 5 years**.

#### Important

Do not forget to point out that these slabs are **unsuitable for exposed public outdoor staircases**, e.g. in central urban areas, in front of shopping centres, etc.

### B DEFECTS CLAIMED WITHIN THE WARRANTY PERIOD

If, within the warranty period, the customer lodges a complaint about the following defects of the stair slabs:

1. Aggregate grains that have fallen out of exposed-aggregate (washed) concrete slabs
2. Cracks visible from a distance of more than 2 m
3. Colour changes and stains
4. Efflorescence

more detailed information must also be obtained on the existing condition of all bedding and load-bearing substrate layers.

### C WHEN THE WARRANTY DOES NOT APPLY

The warranty for the above defects cannot apply where:

1. The concrete substructure is not sufficiently cohesive and strong.
2. The tread surfaces of the concrete substructure did not have a fall of at least 1 %.
3. Larger unevenness and cavities in the concrete substructure were not repaired.
4. The concrete substructure did not have a waterproofing layer.
5. The treads were not laid with a fall of at least 1 %.
6. Slabs longer than 600 mm were not laid on 2 or 3 transverse bedding strips with an air gap between these strips.
7. The slabs were laid full-surface on a thin-bed adhesive with a hydraulic binder.
8. Small-format slabs shorter than 600 mm were laid on a thick cement-sand bed that was not water-permeable, or water from the drainage bedding layer could not drain away freely.
9. The joints between the slabs were filled with adhesive mortar instead of an elastic jointing compound.

10. The slabs were installed in such a way that they could not expand freely.

**The warranty for efflorescence cannot be accepted even in the case of correctly laid slabs.**

This is an English translation of the original Slovak document, provided for information purposes. In the event of any discrepancy, the Slovak version prevails.

Hranovnica, 23 January 2024

**KLOCOK Poprad, s.r.o.**  
Prepared by: Ing. Dušan Klocok  
Tel.: +421 905 604 744 · dklocok@gmail.com